**Wireframe User Test Report**

* **Results**. This should be each user's direct feedback as much as possible (either their written summary or quotes from an audio recording made during the test) rather than your interpretation of their feedback.
  + User 1: (demographic 68 years old male) He said the app was simple and he liked that. He did say that the User Profile section was confusing and not in line with the rest of the app’s design. All the dropdowns within My Hospital etc are just too confusing and too much clicking. He said the other sections were easier to use because they did not require that much clicking.
  + User 2: (demographic 65 years old female) She said that she thought the app was not complicated and easy to understand. The record appointment screen was very simple and easy to access which is something she liked. Some room for improvement is around the visit journal screen. The FAQ section there is a bit confusing and not necessarily that useful. She said that no matter if she had the app, if she asked questions she would still take notes of the questions & the doctor’s responses.
* **Positive feedback**. Summarize the top good things about the app that you feel are important to be kept in the app. Ideally, these would be similar comments made by multiple testers.

In summary it seems like the simplicity of the app is very well seen. We wanted to keep the clicking minimal and make it easier to just scroll. The record screen had really good feedback from both users.

* **What could be improved**. Summarize the top things about the app that users commented critically about, regardless of whether or not you agree with the users or if they seem to be contradictory. If any of these comments are made by multiple testers, make sure to note that as well.

The two main areas for improvement are making the FAQ more intuitive within each visit journal and adding a separate section for the apps FAQ. The most important one though is around the User Profile design. All though having dropdowns reduces the amount of screens, it sacrifices the user experience (adds more clicks). So we should consider making new screens like the visit journals screen for each facility and then each doctor within each facility.